



## LIBRARY USER SURVEY

### A - GENERAL

#### 1(a). How often do you use Middle Temple Library?

- Daily
- Weekly
- Monthly
- Less than once a month
- Never

#### 1(b). If you never use the Library, why not?

- Resources in my place of work / study are sufficient for my needs
- Prefer to use another Inn Library
- Too far away
- Other (please specify)

#### 1(c). If you prefer to use another Inn Library, why?

- It's nearer to my place of work
- I'm a member of that Inn
- Other (please specify)

#### 2. What are your main reasons for using Middle Temple Library? Please tick all that apply.

- Find specific material
- Find material not available elsewhere
- Research for a case or opinion
- Research for a book, article or lecture
- Coursework
- Quiet place to work
- Other (please specify)

#### 3. If you have a choice, do you prefer print or online resources?

- Print
- Online
- No preference

#### 4. How do you typically find information about Library services and training?

- Library website
- Social media (Facebook or Twitter)
- Email
- Posters or leaflets in the Library
- Library newsletter
- Word of mouth
- Other (please specify)

## B – ABOUT THE LIBRARY

### 5. How do you rate the following Library services and resources?

Excellent    Good    Satisfactory    Poor    Don't use    Didn't know about

Hard copy collections  
Online databases  
Document delivery  
Overnight and weekend loans  
Assistance from Library staff

### 6. What other services would you like to see provided by the Library? (For example, training on finding specific types of information, extended opening hours, e-books etc.)

### 7. How do you rate the following facilities at Middle Temple Library?

Excellent    Good    Satisfactory    Poor    Don't use

Photocopying / printing / scanning  
Computers  
Access to free Wi-fi  
Drinking water  
Coffee machine

### 8. How do you rate the environment at Middle Temple Library?

Excellent    Good    Satisfactory    Poor    No opinion

Temperature  
Lighting  
Work space  
Accessibility

### 9. How easy do you find the online Library catalogue to use?

Very easy  
Fairly easy  
Fairly difficult  
Difficult

### 10. What impact would the Library being closed at certain times of day in order to host events organised by the Inn or for private functions have on you?

No impact  
Slight impact  
Significant impact  
Great impact

## C - ABOUT YOU

### 11. Which of the following categories best describes you?

- Barrister in private practice
- Employed Barrister
- Pupil Barrister
- Student
- Judge
- Clerk
- Other (please specify)

### 12. Where is your place of work / study located?

- Temple
- Lincoln's Inn
- Gray's Inn
- Other London
- Outside London (UK)
- Overseas

### Further Comments

**Thank you for your help.** If you have any questions about this survey or if you would be willing to be interviewed about your use of the Library, please contact us at [library@middletemple.org.uk](mailto:library@middletemple.org.uk).